

CURRENT WATER RATES

(Effective January 1, 2026)

This document incorporates updated wording required under City of Kelowna Utility Billing Customer Care Bylaw No. 8754 and Glenmore-Ellison Water Service Fees and Charges Bylaw No. 12841.

Due Dates

The due date shown on your bill is when payment for current charges needs to be received.

Interest and Penalties

A late payment charge of 1.5% per month (compounded monthly at an annual rate of 19.56%) will be applied to all outstanding balances not paid by the due date shown on the utility invoice. Interest charges are added to current charges on each new invoice, and unpaid prior balances will continue to appear as arrears.

Transfer to Tax

Under section 258 of the Community Charter, any overdue account balances on December 31st are deemed to be taxes in arrears and will be transferred to the property tax account on the property. Interest applied to the arrears balance as of the transfer date.

Metered Water Tolls

RESIDENTIAL:

- Billing Cycle:** Residential categories are billed **bi-monthly**. Invoices are mailed out before the end of every 2nd month (February, April, June, August, October, and December).
- Payment Due Date:** March 31, May 31, July 31, September 30, November 30, and January 31.
- Meter Read:** Meters are read on the 15th of every month to allow customers to track their consumption.
- Utility Charges:** Utility billing includes a fixed charge known as a **Base Fee** plus a variable charge based on **actual consumption**.

Single Family Residential Unit	Base Fee	\$37.75		per month
	Consumption Charge	First 60m ³	\$0.57	per m ³
		Next 100m ³	\$0.90	
		Next 90m ³	\$1.29	
		Balance	\$2.00	
Multi-Family Residential Unit (Mixed Use may apply)	Base Fee	\$17.67		per unit / per month
	Consumption Charge	\$0.67		per m ³
Apartments (Mixed Use may apply)	Base Fee	\$5.51		per unit / per month
	Consumption Charge	\$0.67		per m ³

NON-RESIDENTIAL:

- **Billing Cycle:** Non-Residential categories are billed **monthly**.
- **Payment Due Date:** End of each month
- **Utility Charges:** Utility billing includes a fixed charge known as a **Base Fee (based on meter size)** plus a variable charge based on **actual consumption**.

Commercial Industrial Institutional Non-Domestic Mixed Use Agi-Commercial Farm Accommodation	Water Meter Size		Base Fee	
	▪ 19mm	3/4"	\$31.26	
	▪ 25mm	1"	\$52.54	
	▪ 38mm	1.5"	\$88.20	
	▪ 50mm	2"	\$141.13	per month
	▪ 75mm	3"	\$375.53	
	▪ 100mm	4"	\$530.59	
	▪ 150mm	6"	\$919.32	per month
	▪ 200mm	8"	\$1,203.40	
	▪ 250mm	10"	\$1,377.29	
Consumption Charge			\$0.77	per m ³

GENERAL IRRIGATION (NON-FARM STATUS):

- **Billing Cycle:** Properties with non-farm status are billed **bi-monthly**. Invoices are mailed out before the end of every 2nd month (April, June, August, and October).
- **Payment Due Date:** May 31, July 31, September 30, November 30.
- **Meter Read:** Meters are read each month during the irrigation season to allow customers to track their consumption.
- **Utility Charges:** Billing includes a fixed charge known as a **Base Fee (based on meter size)** plus a variable charge based on **actual consumption**.

General Irrigation	Water Meter Size		Base Fee	
	▪ 19mm	3/4"	\$31.26	
	▪ 25mm	1"	\$52.54	
	▪ 38mm	1.5"	\$88.20	
	▪ 50mm	2"	\$141.13	
	▪ 75mm	3"	\$375.53	per month
	▪ 100mm	4"	\$530.59	
	▪ 150mm	6"	\$919.32	
	▪ 200mm	8"	\$1,203.40	
	▪ 250mm	10"	\$1,377.29	

	Consumption Charge	\$0.54	per m ³
NOTE: General irrigation rates apply from April 1 to September 30.			

AGRICULTURAL (FARM STATUS):

- **Billing Cycle:** Properties with Farm Status are billed annually in October for water consumption during the irrigation season, from April 1 to September 30.
- **Payment Due Date:** November 30
- **Meter Read:** Meters are read each month during the irrigation season to allow customers to track their consumption.

Agricultural	Consumption Charge	\$0.0512	per m ³
	0%-19.99% over allocation	\$0.50	
	20%-49.99% over allocation	\$1.00	
	Over 50% over allocation	\$1.50	

Flat Rates (Unmetered Water Tolls)

RESIDENTIAL:

- **Billing Cycle:** Residential categories are billed **bi-monthly**. Invoices are mailed out before the end of every 2nd month (February, April, June, August, October, and December).
- **Payment Due Date:** March 31, May 31, July 31, September 31, November 30, and January 31.

Single Family Residential Unit	\$200.00	per unit / per month
Secondary Dwelling Unit	\$200.00	
Multi-Family Residential Unit	\$200.00	

NON-RESIDENTIAL:

- **Billing Cycle:** Non-Residential categories are billed **monthly**.
- **Payment Due Date:** End of each month.

Commercial	\$300.00	per unit / per month
Industrial		
Institutional		
Non-Domestic		
Mixed Use		

Miscellaneous Water Tolls

Construction Water Use	Commercial	\$300.00	per month
	Multi-Family		
	Other Construction		

Turn On/Off Fee	During office hours	\$50.00	per site visit
Early Turn On/Off & Late Turn On/Off Fee	During irrigation season	\$50.00	per site visit
Disconnection/Reconnection Fee	For non-payment of tolls	\$165.00	per occurrence

Fire Hydrant Permit & Consumption	Use Permit	\$25.00	per day
	Plus:		
	Unmetered Consumption (consumption approved by the District)	\$25.00	per day
	Or:		
	Metered Consumption (Meter carts to be supplied by the District)	\$0.77	per m ³

2026 Annual Water Parcel Fee (Previously Called Annual Water Tax)

The Glenmore-Ellison Water Service Fees and Charges Bylaw No. 12841 establishes fees for the Glenmore-Ellison water system.

ASSESSMENT NOTICE

- Assessment notices are mailed each year in late September and are based on the status and ownership, including size and use of the property as of September 1 each year.
- If the property owner's records do not agree with the assessment notice, the owner may call the District Office at 250-763-6506 to discuss and resolve the discrepancy prior to September 25th.
- Where a landowner of a Grade G property believes that their property should be classified as Grade A, the owner may complete an Application for Agricultural Water Rate.

ANNUAL WATER PARCEL FEE (PREVIOUSLY CALLED ANNUAL WATER TAX)

- Billing Cycle:** Annual Water Parcel Fee invoices are mailed each year in October.
- Payment Due Date:** Parcel fees are due and payable on or before the 1st day of December.

CLASSIFICATIONS OF PROPERTIES & PARCEL FEE RATES

CLASS	DESCRIPTION	RATE
Grade A	Agricultural: Lands of 1 acre or more with Farm Status that have an existing irrigation connection (separate from domestic).	\$45.71
Grade C	Commercial: Lands used for business, institution, industrial or commercial purposes.	\$209.46
Grade D	Dry: Lands where no regrade has been purchased, or where no water is available.	N/A
Grade E	Exempt: Serviced lands are exempt from taxation as outlined under the Local Government Act.	N/A
Grade G	General Irrigation: Lands of 1 acre or more that have an existing irrigation connection (separate from domestic), not classified as Farm Status, commercial use or multi-family use.	\$151.64
Grade M	Multi-Family: Lands with multi-family dwellings, including residential stratas, or where there are more than (6) single family dwellings.	\$166.07
Grade R	Residential: Lands connected to the District's works and could contain up to (6) residential units. These units may include suites, carriage homes, duplexes, fourplexes, sixplexes and pickers cabins.	\$209.46
Grade S-1	Works Serviced and Owned by GEID: Lands registered under a strata plan and where all waterworks within the property are owned and maintained by the District.	\$209.46