

March 23, 2020

COVID-19 Update

In the interest of the health and safety of GEID employees and our customers, we are temporarily changing how we deliver our administrative services. It is important to reduce exposure to our administration staff and crew during this time, so we can continue to work to ensure the delivery of your clean, safe drinking water.

The GEID office is temporarily **closed to the public**, until further notice.

Services will continue to be available by phone, e-mail and appointment only, during regular business hours. (Monday to Friday 8:00am - 4:00pm). After hour emergency services and contact procedures remain the same.

Contact us:

GEID Phone: 250.763.6506
Email: reception@geid.org
Website: www.geid.ca

Payment options for your water bill:

- Make payments online through your financial institution.
- Mail a cheque, or drop off a cheque through our mail slot at the office. *Please do not put cash through the mail slot.*
- Sign up for pre-authorized payments. Forms are available on our website.

Thank you for your patience and understanding.

Sincerely,

**Glenmore–Ellison
Improvement District**