

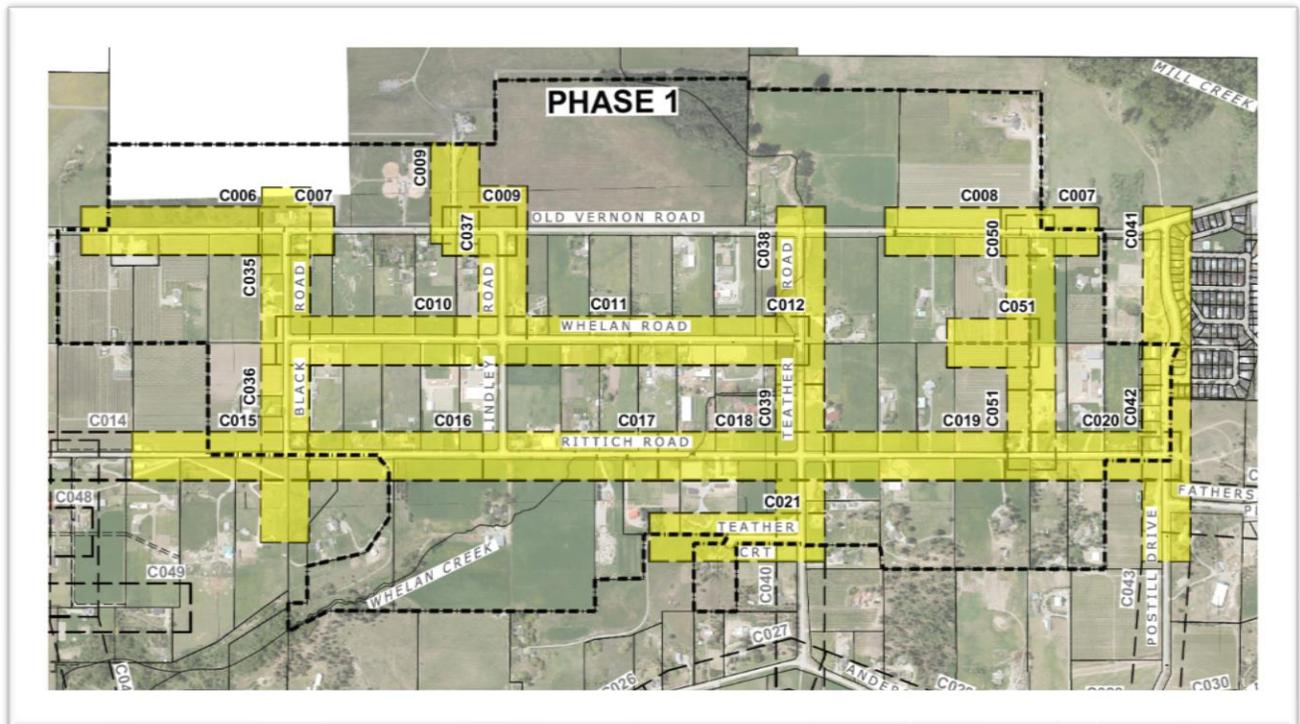
June 25, 2018

Dear Homeowner;

**RE: RESIDENTIAL METERING FOR ELLISON RESIDENTS**

Phase 1 of construction is underway to bring treated Okanagan Lake Water to Ellison properties located within the Regional District of Central Okanagan, and to separate the domestic and agricultural supply. Expected completion of this Phase is fall 2018. The metering requirement had been deferred for the Ellison area until this project is complete. Metered rates for single family residences in **Phase 1** of Ellison will be implemented January 1, 2019.

**Costs for meter installations are the responsibility of the property owner.**



**If your bill is already showing metered readings**, it means your meter is working properly and being read, so there is no need to make meter installation arrangements. You will **NOT** be billed by consumption for the duration of 2018 unless previously requested. Your bi-monthly bills will continue to reflect a flat rate for 2018 of \$50.25/month (\$100.50/bi-monthly). Effective January 2019 current metered and flat rates will apply. Rural homes in subsequent phases will not be required to install domestic meters until such time that their water quality is improved. Our **RATE CALCULATOR** is available on our website, so you can estimate the costs of being billed by consumption.

**FOR THOSE HOMES REQUIRING METERS: If you don't see any meter readings detailed on your bill, now is the time to arrange for an installation of a water meter.** GEID has arranged for a bulk meter discount through Tribus Services, Unit #2-2323 Hunter Road in Kelowna. Due to the required meter specifications, only Tribus Services will be supplying and installing GEID meters.

This work will likely include some plumbing alterations to permit the installation of the meter and remote reading device. Tribus will require payment for the meter, remote reader and any necessary plumbing alterations at the time of installation. Once installed, Tribus will provide GEID with a completed Inspection Form. Appointments can be scheduled by calling Tribus Services at **250-765-3826**.

**Some Facts about Water Meters:**

- *High water consumption results in extremely costly capital expansion projects. Charging for water on the basis of consumption is useful for utilities in trying to manage demand while encouraging conservation.*
- *All costs for meters and their installations are the responsibility of property owners.*
- *GEID has required water meters in all new homes since 2003. If your house has been built or connected to GEID after 2003, your domestic bills should include meter readings. If not, please contact GEID at 250-763-6506 for assistance.*
- *GEID has required meters on all other facilities built since 1993, which means that over 80% of GEID ratepayers in single family dwellings, multi-family complexes, as well as industrial, commercial and institutional facilities, already have meters.*
- *All indoor and outdoor water use must be recorded through the meter.*
- *Meter/plumbing costs range according to the complexity of the installation.*
- *In general, plumbing alterations and installation of the meter and remote reading device usually take 1 to 2 hours.*
- *Some meter installations will be more difficult and costly due to several factors including the age and type of plumbing in the house, or the location of the water line entering the house.*
- *Single-family residences in Ellison area are now paying for water at a flat rate. The flat rate will continue to be available through 2018 and 2019 for unmetered properties. Owners should note that the flat rate will increase significantly effective January 2019 and continue to increase in the future, providing owners an incentive to install their water meters.*
- *Metered rates are composed of a fixed base charge, along with a variable component for the actual consumption. A calculator is available on the website for an owner to estimate their consumption-based bills.*

For more metering information, visit [www.glenmoreellison.com](http://www.glenmoreellison.com) and click on the metering tab or call our office at 250.763.6506.