

Glenmore Water Quality Projects Nearing Completion

Construction of GEID's new \$3.6 Million Ultraviolet Treatment Facility and Raw Water Bypass (Stage 2 Project) was completed in July 2016. The UV Reactors are operational and will allow GEID to reduce the amount of chlorine used in treating the Okanagan Lake water supply. GEID now complies with the condition to have two barriers of protection (UV and Chlorine) in place, as required by Interior Health.

In consultation with Interior Health, GEID is proceeding with the next stage of their Water Quality Improvement Projects. The Stage 3 project has been expanded, and will consist of a 10,000 cubic meter concrete (closed) Clearwell valued at \$4 Million. This new Clearwell will result in GEID having one of the largest reservoirs within the City. Once this Stage 3 project is completed, water being pumped from the Joe Bulach Pump Station at Okanagan Lake will bypass the (open) McKinley Reservoir, be treated with UV and Chlorine, and then stored in the Clearwell. This means that all water to the Glenmore area will be supplied through a closed system and will not be exposed to outside influences.

Construction of the Clearwell is well underway and scheduled to be completed in the Spring of 2017.



Once water quality improvement projects have been completed, GEID expects the longstanding Water Quality Advisory for the Glenmore area will be removed.

These improvements were achieved without access to government funding.

Ellison Improvements

Improving the water quality in Ellison has been a major concern for GEID. The Board of Trustees commissioned an Engineering Report for a design to deliver treated Okanagan Lake water to Ellison properties, and to separate the domestic and agricultural supply. The design for the Ellison Improvements is expected to be completed by late October, 2016. Once the design is reviewed by Staff and approved by the Trustees, and further reviewed and accepted by Interior Health, construction for the Ellison Project can be tendered. Watch for further announcements.

Residential Metering: Unmetered Rate Increases in 2017

As of January 1, 2016 all GEID customers were required to have a water meter installed. As of August 2016, 75% of residential properties were metered.



The Unmetered Rate for Glenmore customers will increase substantially in January 2017.

Unmetered customers will find it in their best interests to get their meters installed. Watch our website for the 2017 rate announcement coming soon, at www.glenmoreellison.com.

Main Line Flushing

Water main flushing is carried out each Spring and Fall to ensure that the freshest water is provided to GEID customers. The Fall 2016 flushing is scheduled as follows: Glenmore area: September 29 – November 8, 2016. Ellison area: October 17–21, 2016. Flushing dates for the various roads and areas are updated on the District's website at:

www.glenmoreellison.com on a regular basis. Please note: these dates are subject to change.

Water pressure fluctuations and discoloration in the water will occur during flushing. Check your water prior to use and avoid doing laundry or using hot water while flushing is underway in your area. If discoloration is experienced, run the cold water tap until the water runs clear.



Private Infrastructure Flushing

Infrastructure systems not owned by the District, including within multi-family complexes, schools, plazas and other properties, are deemed as private and must also be flushed to ensure that the freshest water is delivered to the end user. This flushing should be conducted immediately AFTER the District has completed its mainline flushing.

The Fire Department expects hydrants to be regularly flushed to eliminate any deposits which could affect the pumping capacity of private hydrants. Private hydrant permits are available at no charge and are required from GEID prior to any private hydrant flushing.

Irrigation Valves

GEID expects that the seasonal irrigation services will be turned OFF over a one-week period in October, focusing on Glenmore and Ellison / Dry Valley from October 3 to October 7, 2016. Visit the District's website and tab to 'Irrigation Valves' for updates to this schedule.



Congratulations!

A belated Congratulations to Kelvin Giesbrecht on 25 years of Service with GEID! Kel is a dedicated, hard working employee, and we're very proud that he is part of the GEID Team.

Assessment Notices

The 2016 Assessment Notices accompanying this newsletter contain important information concerning each property. This information includes the legal description of the property, the name of the owner on title, and GEID's assessment of the property. All property owners, by law, must receive these notices by mail. If the assessment is correct, no action is required. If corrections are required, or if you have any questions, please do not hesitate to contact the office. If there is a dispute to the assessment that cannot be resolved, the dispute will be addressed at the **Court of Revision** to be held on **Wednesday, September 21, 2016**, at 7:00 p.m. Appeal applications for the Court of Revision must be received by 4:00 p.m. on Tuesday, September 20, 2016.

After Hour Call-Outs

After-hour service calls are EMERGENCY call-outs and are billed at a rate of \$150 per call-out to the property owner.



GEID watering restrictions

for residential properties have changed. Odd numbered properties may water Tuesday, Thursday or Saturday. Even numbered

properties may water Wednesday, Friday or Sunday. Visit the District's website for the full details at: www.glenmoreellison.com.

Also, see the Okanagan Basin Water Board's website at:

www.makewaterwork.ca for information on reducing your water consumption.

Newsletter Distribution

The newsletters are available for viewing on the District's website. If you do not wish to receive a printed newsletter in the mail, please send your request via email to reception@geid.org, and include your name and address. If you no longer receive a mailed newsletter, please ensure you visit the website on a regular basis to review information about water issues that may affect you. If you have a rental house in the District, please ensure your tenants are also advised to visit the website.



Published by
**GLENMORE-ELLISON
IMPROVEMENT DISTRICT**

445 Glenmore Road
Kelowna, B.C. V1V 1Z6

Phone: (250) 763-6506
Fax: (250) 763-5688

E-mail: reception@geid.org

Visit our website at
www.glenmoreellison.com

Office hours are Monday thru Friday,
8:00 am to 12:00 pm and 12:30 pm
to 4:00 pm, except for holidays.

VOICEMAIL EXTENSIONS

Linda O'Neil Interim General Manager	#104
Mike Rojem Projects Coordinator	#103
Drew Allingham Works Foreman	#108
Andrew Cammell Water Quality Technician	#106
Renee O'Fee Accounting Clerk	#110
Sarah Vestner Development Clerk	#101
Heather Bauer Metering Clerk	#111
Susan Ellrodt Receptionist	#100